

WaterNSW Customer Advisory Groups – 2025-2030

Nomination Form

(Please note: a separate form must be completed for each member of each Customer Advisory Group)

** Denotes question is compulsory – incomplete nominations will be returned*

Nominees should read the Customer Advisory Groups [Charter](#) and [Code of Conduct](#) before nominating.

Click the fillable fields to type your responses into this form. Signatures can be added either using the fill and sign functionality of your PDF program, or by completing the other form fields then printing to manually sign.

*1. CUSTOMER ADVISORY GROUP NOMINATING FOR:

*2. NOMINATING ORGANISATION:	
Group/Organisation	
Name	
Position	
Address	
Phone	
Email	
I declare that the nominating organisation is a recognised water user group/organisation which represents the interests of the water users selected in section 3:	
*Signature	

Add your signature using the fill and sign functionality of your PDF program, or by completing the other form fields then printing to manually sign.

*3. NOMINATING ORGANISATION'S CATEGORIES OF CUSTOMERS REPRESENTED:				
*WaterNSW Customers which are:	<i>(select all that apply)</i>			Approx. number of customers represented
Small/medium/large water user types (tick all that apply):	S	M	L	
Regulated river water users				
Unregulated river water users				
Groundwater users				
Stock and Domestic water users				
Environmental water users				
Industrial & Commercial water users				
Public Water Utilities				
Aboriginal community representatives and cultural water users				

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*4. NOMINATED REPRESENTATIVE'S DETAILS:	
Name	
Address	
Phone	
Email	
Occupation	
*5. NOMINATED REPRESENTATIVE'S DECLARATION:	
<p><i>As the nominated representative for my organisation, I agree to:</i></p> <ul style="list-style-type: none"> • Always represent the constituents of my nominating organisation • Always provide regular feedback following all meetings, and at other times, to my water user group or organisation and its members • Demonstrate a willingness and ability to operate under the code of conduct for meetings • Actively contribute to improvements in service delivery in my area • Share my contact details with members of the Customer Advisory Group for the purpose of Customer Advisory Group communications (email/phone) <p>** If you DO NOT wish to share your contact details with other members, please tick</p> <p><i>I declare that, if using a motor vehicle for the purpose of travelling to and from WaterNSW Customer Advisory Group meetings:</i></p> <ul style="list-style-type: none"> • I hold a valid drivers' licence • The vehicle has Comprehensive Motor Vehicle Insurance • The vehicle is registered and has Compulsory Third Party Insurance • I will notify WaterNSW of any changes to this information 	
<p>*Signature of nominated representative:</p> <p>*Print Name: _____ Date: _____</p>	
6. EMERGENCY CONTACT DETAILS:	
Name	
Relationship	
Phone	

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7. ALTERNATE REPRESENTATIVE'S DETAILS (optional):

(an approved alternate delegate may represent the nominating organisation if the primary delegate is unable to attend a Customer Advisory Group meeting. If both members are in attendance, only the primary member is eligible to claim sitting fees).

Name	
Address	
Phone	
Email	
Occupation	

8. ALTERNATE REPRESENTATIVE'S DECLARATION:

As the nominated representative for my organisation, I agree to:

- Always represent the constituents of my nominating organisation
 - Always provide regular feedback following all meetings, and at other times, to my water user group or organisation and its members
 - Demonstrate a willingness and ability to operate under the code of conduct for meetings
 - Actively contribute to improvements in service delivery in my area
 - Share my contact details with members of the Customer Advisory Group for the purpose of Customer Advisory Group communications (email/phone)
- ** If you **DO NOT** wish to share your contact details with other members, please tick

I declare that, if using a motor vehicle for the purpose of travelling to and from WaterNSW Customer Advisory Group meetings:

- I hold a valid drivers' licence
- The vehicle has Comprehensive Motor Vehicle Insurance
- The vehicle is registered and has Compulsory Third Party Insurance
- I will notify WaterNSW of any changes to this information

Signature of nominated representative:

Print Name:

Date:

9. EMERGENCY CONTACT DETAILS:

Name	
Relationship	
Phone	

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9. APPOINTMENT TO CAG AT SOLE DISCRETION OF WATERNSW:

Appointment to the Customer Advisory Group (CAG) is at the sole discretion of WaterNSW who will determine whether you are a fit and proper person to be a member of a CAG. By filling in this form you accept and consent to WaterNSW conducting any relevant searches, background checks, criminal history checks and requesting references, as it deems appropriate.

Please upload your signed nomination form to

waterNSW.com.au/CAG

or email cag.support@waterNSW.com.au

For further information please phone 1300 662 077